

Dear Family Members,

We are the front line of protection for those you have entrusted into our care and we are taking this responsibility very seriously. We want to assure you that we are doing all that we can to keep our residents and staff from exposure to the ever spreading viral pandemic of COVID-19 under which we all currently live. We are sure that this is your goal also. Because of this, we find it necessary to put the following measures into place:

Effective Immediately- Following the recommendations of Governor Tom Wolf's "stay at home order", the CDC, and The Department of Health guidelines, at this time, we cannot accept any drop off items for residents. We want to assure you that we can meet all the needs of our residents and are doing everything we can to provide those extra things that make each day special. While residents might like certain snacks, **they cannot be delivered**. We will provide what we have in house. They may not be their favorite brand, but they will be comparable. **If an item is absolutely necessary**, you must first call Social Services for Nursing Home residents or Linda Sell/Denise Becker for OLAR Residents. Any item authorized to be delivered, should then be placed in a plastic bag, tied shut with the resident's name, room number, and the person delivering it, attached to the bag. It must then be dropped off at the main entrance of Garvey Manor. Please note that it may take up to 48 hours to deliver the item to the resident considering the disinfecting process.

Mail delivered by the US postal service will be processed and delivered in-house. Packages received via a delivery service will be processed.

Due to the risk of flowers harboring the virus, we are so very sorry but we must place a ban on flower deliveries. We are notifying local florists that we are unable to accept deliveries at this time.

While these measures may seem harsh, please know that it is only in the best interest of your loved one that we must place these restrictions on everyone at this time. We will be putting into place some fun and personal ways that you can communicate with your loved ones beyond phone calls and virtual visits. Please communicate this to other family members so that email communication reaches your entire family and additional contacts. Please like our Facebook and Instagram pages. We also have a family notification section on our website that will be updated regularly. You can access that at www.garveymanor.org. Our staff is very dedicated and continues to go over and above to keep your loved ones engaged, safe, and happy. We will try to send a daily message from us to keep you informed.

God Bless you. Stay safe, and please continue to pray that this pandemic passes us.

Sister Joachim Anne